

Joint One-Stop Committee/WIOA Advisory Group Action Plan
(based on May 7, 2018 Strategy Session)

Goal & Action Steps	Owner	Next Steps
<p>Cross Training of Partners/Staff</p> <ul style="list-style-type: none"> • 5-Year Vision: Start delivering regionally • 1-Year Vision: Create a delivery plan/resources • 1-Year Steps: <ul style="list-style-type: none"> ○ Replicate region 2 & 6 training ○ Identify statewide/regional training team ○ Make Training plan – frequency, delivery mode, metrics ○ Create/Customize content 	<p>Direct the One-Stop Operator to coordinate</p>	<p>One-Stop Committee to identify key <u>regional</u> contacts for:</p> <ul style="list-style-type: none"> • IDOL • VR • ICBVI • ICTE • IDHW • Commission on Aging • Libraries • Community Council of Idaho • Who else?
<p>Common Systems/Sharing Data</p> <ul style="list-style-type: none"> • 5-Year Vision: Common intake database • 1-Year Vision: What universal intake should be • 1-Year Steps: <ul style="list-style-type: none"> ○ Identify common elements ○ Universal release (conversation) ○ Stakeholders get on same page 	<p>One-Stop Committee sets expectation and direction; WIOA Advisory Committee does research, proposes policy/next steps.</p>	

<p>Functional Redesign/Collaborative Triage</p> <ul style="list-style-type: none"> ● 5-Year Vision: Wait to see how year-1 goes ● 1-Year Vision: Collect data and create definitions ● 1-Year Steps: <ul style="list-style-type: none"> ○ Review and identify best practices (Spokane/Oregon, Tri-cities, Tacoma) ○ Understand challenges/opportunities, such as co-location ○ Dialogue on common language ○ Define One-Stop 	<p>WIOA Advisory Group</p>	
<p>System Based Collaborative Business Outreach</p> <ul style="list-style-type: none"> ● 5-Year Vision: Region teams who collaborate and connect customers to statewide resources with a CRM ● 1-Year Vision: Outreach capabilities of stakeholders ● 1-Year Steps: <ul style="list-style-type: none"> ○ Have common language/outreach materials ○ Plan for training & information sharing ○ Strategies/best practices ○ Process/Intake flow chart for business customers & job seekers 	<p>One-Stop Committee sets expectations for One- Stop Operator to carry out</p>	