

## WORKFORCE INNOVATION AND OPPORTUNITY PARTNERS Referral Form, Regions 6 – 7

**-Service Provider: Department of Labor (DOL), 1515 E Lincoln Rd, Idaho Falls; (208) 557-2500 ext. 2848**

**Employment Services:**

Description of Access: Self-service & staff assisted at the One Stop Center or on-line at [labor.idaho.gov](http://labor.idaho.gov)

**Trade Adjustment Assistance (TAA):**

Description of Referral: Customers can apply for TAA in person at any Idaho Department of Labor Office.  
Call (208) 557-2500, Sonya @ ext. 3027, Jeanne @ ext. 4046 in the Idaho Falls DOL

**Jobs for Veterans:**

Description of Referral: Refer to local DOL office to determine priority of service

### **Workforce Innovation and Opportunity Act (WIOA)**

\*Description of Referral: Contact career planner by phone or in person. Applicants need to complete a Job Seeker Registration at [www.labor.idaho.gov](http://www.labor.idaho.gov) & then complete a form at <https://www2.labor.idaho.gov/JobTrainingInquiry/>

**Idaho Falls and Rexburg Areas**

- o WIOA Youth: Contact: Jeanne Kerbs in Idaho Falls at (208) 557-2500 ext. 4046
- o WIOA Adult: Contact: Laurelee Montgomery in Idaho Falls at (208)557-2500 ext. 3171
- o WIOA Dislocated Worker: Contact: Sonya Barreto in Idaho Falls at (208) 557-2500 ext. 3027
- o WIOA Supervisor: Windy Keele Idaho Falls at (208) 557-2500 ext. 3053

**Salmon Area**

Contact: Julie Dodd in Salmon at (208) 557-2500 ext. 3012

**Unemployment Insurance (UI) (208) 332-8942**

Description of Referral: A potential claimant may file for UI at home on the internet at [labor.idaho.gov](http://labor.idaho.gov) or at their local DOL office. Unemployment Insurance is centralized in Boise. Local DOL staff can only assist with the filing process for UI.

### **Apprenticeship**

- Idaho businesses and employees both benefit from registered apprenticeships. Employers see an increase in employee retention, productivity and profitability. Employees earn while they learn, reduce student debt and may receive a nationally recognized certificate or credential.

Contact: Jinny Boozer – Regional Apprenticeship Coordinator (208) 557-2500 ext. 4084

**-Service Provider: Department of Health & Welfare, 150 Shoup Avenue, Idaho Falls**

**TANF (TAFI) (cash benefits)**

Description of Referral: Referrals can be made in person at the local office or by phone. The method to obtain information, start an application, or receive a referral is to first call the call center at 1-877-456-1233 before contacting the application team at 1-855-289-1427.

**SNAP (food stamps)**

Service Provider: Department of Health and Welfare

Description of Referral: Contact the call center at 1-855-289-1427 as they will manage referral.

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*Idaho Employment and Training Program*

\*\*The Department of Health and Welfare contracts these services out to MAXIMUS.

Description of Referral: Referrals can be made by phone. The Idaho Employment and Training Services Program provides workshops on a variety of themes that are open to potential clients. In order for someone to be eligible to access this program, they must be receiving SNAP or TAFI benefits. Sarah's telephone number is (208) 334-4934.

**-Service Provider: Division of Vocational Rehabilitation**

*Vocational Rehabilitation*

Description of Referral: Referrals can be made to Sheila Hadden at (208) 356-4190 or 155 W. Main #3 in Rexburg; Sheila is in Idaho Falls at DOL two days weekly. John Orose, Regional Manager, 1825 Hoopes Ave., Idaho Falls; (208) 525-7149.

*Vocational Rehabilitation – for the visually impaired*

Description of Referral: The Idaho Commission for the Blind and Visually Impaired utilize counselors specialized in visual impairments. Referrals can be made in person to 1920 E 17<sup>th</sup> Ste. 115, Idaho Falls or by phone to Matt Queen or Jennine Dixon at (208) 525-7028.

**-Service Provider: College Eastern Idaho, 1600 S 25th, Idaho Falls, (208) 524-3000**

*College and Career Readiness (CCR): Sandie Takahashi, Sue-Ellen*

Description of Referral: Referrals can be made by phone or in person. CEI College and Career Readiness (CCR) Room 340, (208) 535-5386. SueEllen can also be reached (208) 557-2500 ext. 3952.

*Perkins - Career Technical Education (CTE)*

Description of Referral: Referrals can be made by contacting the Center for New Directions in person at the Alexander Creek Building, Room 582 or by phone at (208) 535-5363.

**Other Partners:**

*WIOA 167 Youth, WIOA 167 Adult, and High School Equivalency Program (HEP)*

Service Provider: Community Council of Idaho, 1349 S Holmes Ave., Idaho Falls, (208) 524-0980

Description of Referral: Contact by phone or in person, WIOA - Laura Gramirez.

*Senior Community Service Employment Program*

Service Provider: Experience Works – Margie Alexander, margie\_alexander@experienceworks.org

Description of Referral: Referrals can be made to Margie Alexander at (208) 404-4807.

*Workforce Training and Continuing Education*

Description of Referral: Referrals can be made by contacting Debbie Borek, Programs Director, by phone at (208) 535-5363 or (208) 716-0097.

[Livebetteridaho.org](http://Livebetteridaho.org) Community services...Helping Idahoans seek, find, and access services online.