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Vice Chair

## **WORKFORCE DEVELOPMENT COUNCIL**

317 W Main Street, Boise, Idaho 83735-0510

### **One-Stop Committee Meeting Minutes April 12, 2022**

**One-Stop Committee Members:** Jane Donnellan, Terry Butikofer, Beth Cunningham, ~~Korene Gonzalez~~, Admir Selimovic, Adrian San Miguel, Kristyn Carr, Amelia Valasek, Sarah Buenrostro

**Guests:** Teresa Pitt, Andrew Grey, Jonathan Barlow, Matt Markve, Haley Westenskow, Rico Barrera, Aaron Tuckett, Mike Walsh, Dave Hanchett, Sam Levy, Sarah Nash, Nanna Hanchett, Rob Berry, Dan Cabrera, Shane Cooley, Kristyn Matthews (IDHW), MiKayla Monaghan, Deb Matiska

**Staff:** Paige Nielebeck, Wendi Secrist, Jeffrey Bacon, Matthew Thomsen, Amanda Ames

**Called to Order at 10:31 a.m.**

**Welcome**

**Roll Call** – Quorum met

**Review Agenda** – No changes to the agenda

**\*Approve March 8, 2022 Meeting Minutes**

Ms. Nielebeck noted that the January 11, 2021 date should be written as January 11, 2022.

**Motion by Mr. San Miguel to approve the March 8, 2022 Meeting Minutes with the above change. Second by Mr. Butikofer. Motion carried.**

**Data Labs Project Team Presentation**

Ms. Nash and Ms. Secrist presented an update on the Data Labs project. Please see attached document.

**Mississippi Hub Project Presentation**

Mr. Barlow presented on the Mississippi Hub Project. Please see attached slides.

Discussion:

The system is very impressive. It would be a great tool for Idaho. The system meets all the goals of Idaho's data labs project. This maximizes opportunities for mutual customers that the agencies work with.

It will be important to ensure that cross training occurs with a new system. Mr. Barlow will reach out to a few agency individuals who use the hub to provide their input and feedback on the implementation of the system.

There is opportunity for Idaho to make customizations to the system to meet the needs of Idahoans.

What has Mississippi done to track customer satisfaction?

- Mr. Barlow does not have knowledge of these, but he does know that some individual agencies have customer satisfaction surveys. Mr. Barlow will have to look into this.

***Discussion on Next Steps***

What does Idaho want to do? Does the One-Stop Committee want the WIOA Advisory Group to explore leveraging Mississippi's system?

- How do we exemplify a workforce network and strengthen our ability to work across partnerships? This seems to be a mechanism that can better integrate and share resources across entities. This is ultimately for the benefit of the customer.
- How we communicate the expectation on how the system works, is going to be important in order to make it successful.
- All the partners are onboard with taking the next step and exploring integrating something like this in Idaho.

**Motion by Ms. Valasek to adjourn. Motion carried.**

***Adjourned at 11:56 p.m.***